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Description automatically generatedPAVITHRA S

Consultant Scrum Master

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# CAREER OBJECTIVE:

Innovative and proficient scrum master looking for leverage project management experience and strong problem-solving skills to support complex projects and continuous improvement for a notable company. Analytical researcher able to pursue further certifications in Agile and Scrum methodologies as needed.

# PROFESSIONAL SUMMARY:

* Guides and coaches, the Scrum Team on how to use agile practices and principles to deliver high quality products and services to our customers. Responsible for ensuring Scrum is understood and the team adheres to Scrum theory, practice, and guidelines.
* Coaches the Scrum team in self-organization, cross-functional skill set, domain knowledge and communicates effectively, both internally and externally working within the Scrum team.
* Works with Scrum Team, as well as internal and external stakeholders, to influence and drive decision making and support organizational projects or product teams.
* Resolve team impediments with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization.
* Works with Agile coaches and other Scrum Masters to grow within the role. Contributes to the advancement and improvement of Agile practices within the organization.
* Facilitates and supports all scrum events: Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective.
* Acts as a leader who coaches and supports Agile teams assigned to mainly Business as Usual (BAU) work.
* Coordinates inter-team cooperation and helps the team to operate well on the train. Participates in SoS; keeping the team aware of opportunities to engage and improve program effectiveness Contributes to the overall development of Value Stream
* Facilitates team events including daily Stand-up, Iteration Planning, Iteration Review, and Iteration Retrospective.



# WORK EXPERIENCE:

* **July 2018 – July 2020**

Worked in – Tech Mahendra, as Software Test Engineer – QA

* **Aug 2020 – Till Date**

Working in – Tech Mahendra, as Scrum Master

# PROJECT 2: Tech Mahendra

PROJECT NAME: BRITISH TELECOM

DOMAIN: Telecom Domain

ROLE: Scrum Master

Germany has a universal system with two main types of health insurance. Germans are offered three mandatory health benefits, which are co-financed by employer and employee: health insurance, accident insurance, and long- term care insurance.

Roles & Responsibilities:

* Facilitate effective communication among project team members and stakeholders, ensuring everyone is informed of project progress through regular updates and coordination of meetings.
* Work collaboratively with Scrum teams and stakeholders to drive decision-making and support organizational project goals.
* Resolve team impediments in collaboration with other Scrum Masters, enhancing the application of Scrum within the organization.
* Maintain project documentation, including project plans and status reports, ensuring completeness, currency, and proper storage.
* Review and analyze project documentation to understand software requirements, contributing to the overall project success. Additionally, adhere to daily checklist reporting and provide weekly status reports to management.
* Conduct daily SCRUM via email in the form of Daily Status Updates
* Conduct training sessions and create documentation for new features and functionality being released.
* Publicize the teams’ progress and successes to make sure they are highly visible to the product owners and stakeholders.
* Educate team members in an Agile methodology. Use of Clarity and Jira for tracking projects and tasks

# PROJECT 1: Tech Mahendra

PROJECT NAME: KMART

DOMAIN: Retail- ECommerce domain

Role: Manual Tester

Kmart Australia Limited is an Australian chain of retail department stores owned by the Kmart Group division of Wesfarmers. The company operates 323 stores across Australia and New Zealand, with its head office located in Mulgrave, Melbourne

Roles & Responsibilities:

* Analyze test requirements and craft comprehensive test cases in JIRA, ensuring thorough coverage.
* Develop test scenarios and data sets, scrutinizing user stories for deeper understanding.
* Conduct rigorous testing across Chrome and IE browsers, focusing on end-to-end validation.
* Drive regression testing daily, ensuring script stability, and adapting to evolving requirements.
* Coordinate agile ceremonies, facilitate team communication, and maintain detailed status reports for seamless collaboration.

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| Key Skills | Technical Skills |
| Agile Development & Practices Scrum | Method: Agile Methodology. |
| Agile Metrics & Ceremonies. | Defect Tracking Tool: JIRA, GDP. |
| User Stories & Estimation | SharePoint and Confluence |
| Continuous Integration | CICD Tools, GIT |

QUALIFICATIONS:

BE – EIE – Sri Ramakrishan Engineering College – 2013

DECLARATION:

I hereby declare that all the details mentioned above are furnished by me are true and complete to

the best of my knowledge.

Pavithra S